

LIMITED WARRANTIES

Warranty is Non-transferable

Product Specifications

Frames are manufactured from a combination of woods, primarily 4/4 kiln-dried alder. Our goal is to engineer a frame that is trouble free for much longer than the life of the product. Frames are glued, corner blocked and stapled. Wood frame chairs are either maple or beechwood.

Seat support is accomplished with eight gauge sinuous wire springs properly spaced, anchored and secured to provide an extremely durable and comfortable sit.

Cushions and padding for hospitality are 2.0 pounds per cubic foot, special HR foam. Our standard firmness is 33 IFD and all foam used in hospitality is Cal 117 compliant.

Sleeper mechanism is Leggett and Platt, 3500 classic square tube series, the most trouble-free mechanism available.

Sleeper mattress is manufactured by Englander Mattress for Madison and is approximately 5” thick, firm, 312 coil, quilted mattress that provides unsurpassed comfort in a sleeper! All sleeper mattresses meet the requirements of 16 CFR Part 1633 federal flammability open flame standard for mattress sets when used without a foundation.

Fabric Many of the contract fabrics are either purchased or specified by the customer. Though fabrics are normally tested at the mill level, Madison will inspect each cloth and attempt to determine the fabric’s suitability for the project. This mainly includes seam strength and durability. If there are specific sewing requirements for a given cloth the specifier must alert Madison. This may include overseaming or a requirement other than the industry standard half-inch seam allowance and 7 stitches per inch.

General limited warranty

Madison Furniture Mfg., Inc. warrants all upholstered product against defects in materials and workmanship under conditions of normal use and service as follows:

Frame	5 years
Springs	5 years
Sleeper Mechanism	3 years
Workmanship	1 year
Sleeper Mattress	7 years
Cushions	7 years

Fabric wear is not warranted and there are no other express or implied warranties.

Madison Furniture Manufacturing, Inc.

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Warranty Procedure:

If you think there is a defect in any of your Madison Contract furniture products and you want to make a claim under this Warranty, you must either notify the authorized Madison Contract dealer who sold you your furniture or notify Madison directly.

Please provide the address where the furniture product is located and proof of date of purchase. Please describe the problem you are having with your Madison Contract furniture as fully and clearly as possible.

Madison Contract or the authorized Madison Contract dealer will arrange for an inspection of your furniture and if necessary, for the return of the furniture for repair or replacement.

After receiving notice of a defect or fault in a Madison Contract furniture product, Madison Contract will require a reasonable period of time in which to make the necessary adjustments.

Madison will first attempt to have the warranted product repaired on site and if that is not successful, will either return the piece to the factory for repair or will replace the damaged piece. If the exact fabric is not available a similar fabric will be used. Replacement will be on a prorated basis.

Any transportation, shipping, insurance or other costs involved in delivering warranted furniture to Madison Contract pursuant to the above procedure is covered by this Warranty if you paid transportation or shipping charges for the original delivery of the furniture.

If you have followed the procedures outlined above and are not satisfied with the resolution of your Warranty claim, please write or call us directly.